

CUSTOMER ASSISTANCE: PHASE PRIOR TO DELIVERY

All patients, with any request, even verbal, can go to the laboratory in Piazza Cagnoni, 1 in Broni, to the external sampling centers in a dedicated structure in Stradella, via Dallagiovanna 21, in Chignolo Po, via Garibaldi 147, in Bressana Bottarone, via Depretis 369 or di Belgioioso, via XX Settembre 92 during the times scheduled for the collection and delivery of biological samples.

Elderly patients, disabled people and pregnant women have priority in acceptance and collection. BEFORE THE SAMPLING, even if fasting is not strictly necessary for most of the tests, it is in any case a good rule to carry out the sampling, unless otherwise indicated, in the morning on an empty stomach after having had a light dinner the evening before without abusing alcohol, with possible intake of water only and with a balanced diet and normal physical activity in the previous days; avoid occasional medications. People who are aware of their particular emotionality are asked to inform the Collector so that he can carry out the venous sampling in a lying position.

CUSTOMER ASSISTANCE: PHASE AFTER DELIVERY

AFTER THE SAMPLING Keep your arm extended, hand open and press the cotton on the sampling site, without rubbing, for at least 5 minutes. We recommend that more emotional people, pregnant women, children or people taking the blood sample for the first time, stay in the Laboratory waiting room for a few minutes after the blood sample. If you experience any disturbance, please immediately notify the staff on duty